

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Art Unit: 2145

Examiner: Choudhury, Azizul Q.

In Re:           Stefaan Valere Albert Coussement  
Case:            P4644  
Serial No.:      09/757,728  
Filed:           01/09/2001  
Subject:         System for Reporting Client Status Information to Communications-  
                  Center Agents

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**Response F**